The idea for a cooperative ministry of churches began in 1989 with the clergy of the Westminster Ministerium and other community lay people. The vision was to create one place where anyone in need could find immediate assistance. Its goal was to consolidate the efforts among area churches to avoid duplication of services and provide information about available community resources. In 1990 the name The Shepherd’s Staff was chosen and a mission statement was adopted.

On August 5, 1991, The Shepherd’s Staff opened its doors in a tiny space donated by the Carroll County Human Services Program. In 1992, The Shepherd’s Staff moved to a site on Main Street provided by the Westminster United Methodist Church. Within the first three years, beyond offering financial assistance, The Shepherd’s Staff began targeting unmet needs that led to the creation of the year-round Blessings Closet program (distribution of non-food essentials), a weekly soup kitchen – The Shepherd’s Table, and an annual Community Thanksgiving Day Dinner.

In 1994, The Shepherd’s Staff moved to 30 Carroll Street, a 10-room house owned by Grace Evangelical Lutheran Church, which helped expand into a more comprehensive on-site operation to include a laundry and bath facility, book room, clothing shed, a non-food distribution area, as well as an interview room, waiting area, administrative offices, production space, basement, attic storage, back yard picnic area and meditation garden. This location allowed for space to initiate such programs as the Call for Coats, Back-to-School, Easter Baskets, 4th of July Picnic, and Christmas Celebration. Guests are warmly greeted with a smile, eye contact and a compassionate and listening ear. Clients may use the telephone to set up employment interviews and medical appointments, as well as use our facility as a mailing address. The daily newspaper is provided as a tool to search for housing and employment. There are both onsite Shower and Laundry facilities available as needed.

Through the years, our financial assistance outreach has grown and we’ve incorporated a more in depth case management process. In 2014 we launched our One Time Assistance program, in 2015 our Homelessness Prevention program and in 2016 we have expanded our outreach to extend to remote areas throughout the County. Other programs have increased as the struggles of low income families, seniors, children and others continue to grow and the dynamics of who we serve continue to change. Over the last year or so we have seen more Seniors, working families and those ages 18-24. To sustain operations and services, appeals are made to churches, organizations, businesses and individuals to support our grassroots efforts to help those less fortunate. The Shepherd’s Staff solicits the community not only for monetary contributions, but also for in-kind donations to maintain various programs such as Fill-A-Bag, Back-to-School, Call for Coats, Thanksgiving Day Dinner and the Blessings Closet. Volunteerism is critical to the continuity of services, and the time and talents of hundreds are needed to support the work. Also, in addition to small grants and fund-raising efforts such as “Rex” the Piggy Bank and Little Community Theater productions, we work hard to host events like our Annual Festival of Trees, Yard Sale, Designer Bag and Basket Bingo, Empty Bowls, and The Shepherd’s Staff News (a quarterly appeal newsletter) to help maintain the organization. Because The Shepherd’s Staff does not receive Federal, State or County funding, it is vital that we continually implement new fundraising endeavors to ensure the continuity of service to the Carroll County community.

Since the beginning, The Shepherd’s Staff, within a supportive environment, has worked with children and adults in a spirit of dignity, compassion and respect. The future lies in fostering self-help initiatives and developing pathways for social and economic advancement for those we serve.